

MSF API Onboarding Support Questions

TO BE ANSWERED BY AGENT FOR BETTER SUPPORT

TRAVEL PROLOGUE

Company name: _____

Date: _____

Onboarding Questionnaire

The following list of questions will help us to assess the level of support to extend to you. Once done, please scan and sent to our email at support@travelprologue.com. Please answer them below:

1. How many search requests are made per day on average?
 - a. 1,000 or less
 - b. 10,000 or less
 - c. 50,000 or less
 - d. More than 50,000
 - e. Unknown

2. How many booking transactions are created per day on average?
 - a. 50 or less
 - b. 100 or less
 - c. 500 or less
 - d. More than 1,000
 - e. Unknown

3. Do you own a hotel database? (If answer is No, skip questions 4, 5 and 6)
 - a. Yes, we maintain it by ourselves.
 - b. Yes, but we have an outsourced team to maintain it.
 - c. No.

4. Who is responsible to maintain the server of the hotel database?
 - a. In-house engineers
 - b. Third party engineers

5. Who developed the interface?
 - a. in-house engineers
 - b. third party engineers led by in-house manager/developer
 - c. third party engineers

6. Is there any network security system implemented on your network? Check on the following for the implementation.

- a. Firewall
- b. Antivirus
- c. IPS
- d. Network Analyzer/Monitor
- e. Others

7. You plan to start developing the interface within:

- a. A week
- b. A month
- c. Three months
- d. More than three months
- e. Not decided

8. Your estimated time frame to complete the development within:

- a. 1 month or less
- b. 3 months or less
- c. 6 months or less
- d. More than 6 months

9. What programming language will you be using?

- a. PHP
- b. Java
- c. C# .Net
- d. VB .Net
- e. Others (Please specify)

10. Technical Personnel Information

Contact Name	
Company	
Email	
Phone	
Skype	

11. IP addresses of your server and PCs assigned to connect with our test server. Opening our API consumes resources so whitelisting your IPs will help to ensure the quality of service of our API performance.
